

## Caregivers Interactive Survey I (Bangladesh)

### Introduce yourself

- "Hello, my name is [your name] I am employed by Save the Children to speak to families and their children about their experience with the sanitation facilities in the camp."
- "I'm not able to talk about any other issues you might have. If you do need to talk to someone please [referral procedure]."
- Show identification

### Introduce project

- "We are planning to build new latrines soon and have limited resources to do so. To ensure we make the best of these resources we would like to hear your and your children's opinion on options so we build the best possible."
- "When children feel uncomfortable using latrines and they do not use them this can cause some serious health risks. We recognise that this might be due to the latrines not being child-friendly. Our intention is to understand a bit better what would make a good latrine for your children so we can build better ones."
- "Whilst we will do our best to build the best latrines possible, we have limited resources in this emergency situation and we cannot promise that everything that is desirable will be included in new latrines."

### Receive verbal consent

- "I am inviting you and your children to take part in this survey. We value your opinion. There are no wrong answers to the questions we will ask in the interview. We will use approximately 30 minutes of your and your children's time to collect all the information. We will be asking questions about your experiences with sanitation facilities."
- "Your participation in this survey is completely voluntary. You are free to withdraw your consent and stop answering this survey at any time. If you decide that you do not want to answer the survey, there will be no negative effect."
- "The information given by you will be treated as strictly confidential. Your name will not be shared publicly or linked to your answers. We will only use what you tell us to help us adapt and manage this project. There will be no reward for completing the survey but we hope to use what you tell us to improve the sanitation facilities."
- "If you have any questions, you can contact Save the Children by [contact details information]. Our staff will also be available at [location] at [time] to answer questions."
- "Please confirm that you consent to you and your children taking part in this survey."

Consent received

## Introduce Part 1

- "First I will ask you some questions about you and your current situation."

1. What is your age?
  
2. From observation: add respondents gender
  - Male
  - Female
  
3. How many people are in your household?
  
4. How many children aged 5 - 12 years are in your household?
  
5. Where do your children currently defecate most often?
  - Outside close to home
  - Outside away from home
  - Camp latrines
  - Educational facility latrines
  - Other \_\_\_\_\_
  
6. How appropriate are the current latrines for you and your child?
  - Very appropriate
  - Somewhat appropriate
  - Neither appropriate nor inappropriate
  - Somewhat inappropriate
  - Very inappropriate

## Introduce Part 2

- "I will now show you some examples of latrines we might build. Please imagine you would use them with your children and point out what you would not like about them."
- "The idea is to get a better understanding of how you would get on with the facilities we would build. This way we can plan your opinion into what we actually will build. There are no right or wrong answer - we only want to hear your opinion."

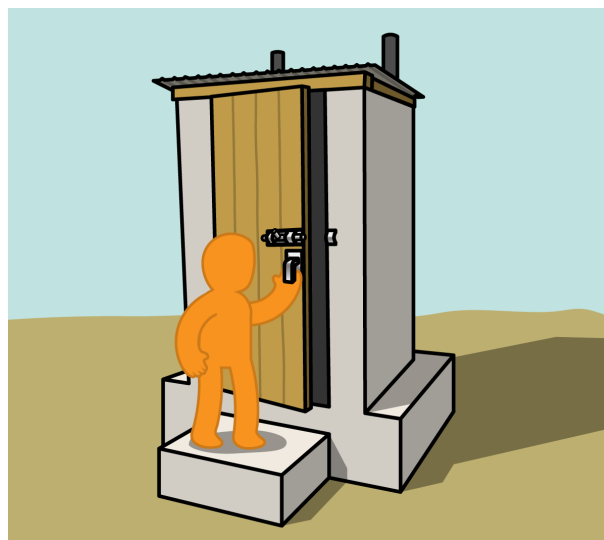
### Outside the latrine

7. "This is an image of the outside of a latrine. Please point out any concerns you may have when using this with your child."

[Respondent points out up to three things by tapping on the screen]

#### Possible Features:

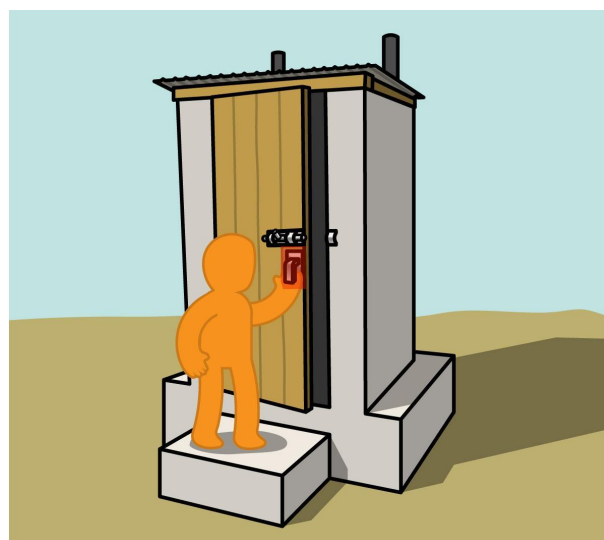
- Door handle
- Outside area
- Latrine door
- Latrine roof
- Door lock



#### If the door handle was pointed at:

8. "You pointed at the handle. Why is this a concern to you?"

- It is too high
- It is hard to pull open
- There is no handle
- The handle is broken
- Other \_\_\_\_\_



9. "How concerning is this to you?"

- A little
- A moderate amount
- A lot

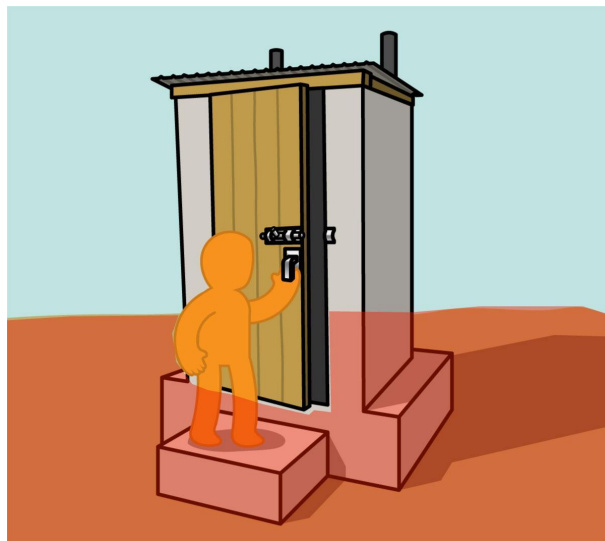
If the outside area was pointed at:

10. "You pointed at the area around the latrines.  
Why is this a concern to you?"

- It is dirty
- It is far away from home
- It takes a long time to wait
- Other \_\_\_\_\_

11. "How concerning is this to you?"

- A little
- A moderate amount
- A lot



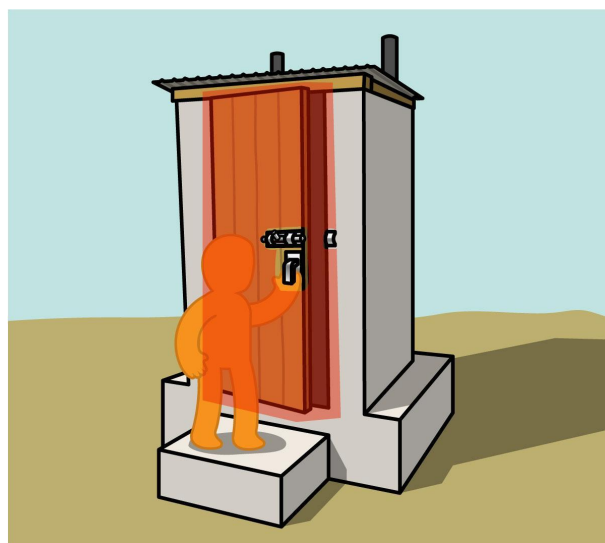
If the latrine door was pointed at:

12. "You pointed at the latrine door. Why is this a concern to you?"

- I can't open easily
- I can't close it easily
- I can't see my child
- People can see inside
- Other \_\_\_\_\_

13. "How concerning is this to you?"

- A little
- A moderate amount
- A lot



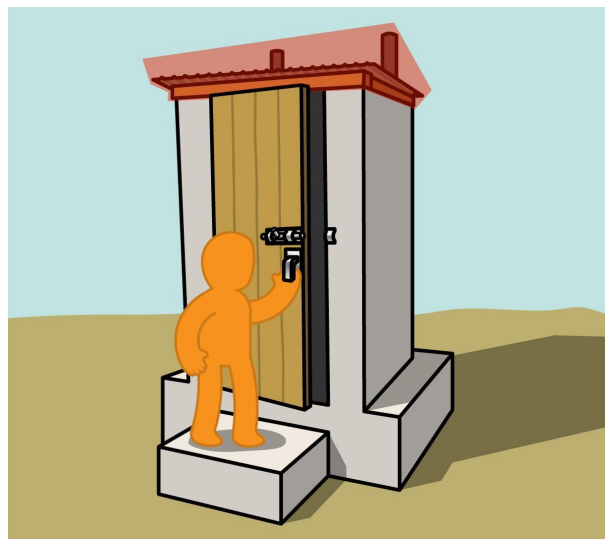
If the latrine roof was pointed at:

14. "You pointed at the latrine roof. Why is this a concern to you?"

- It is too high
- People can look inside
- It doesn't feel safe
- It is broken
- Other \_\_\_\_\_

15. "How concerning is this to you?"

- A little
- A moderate amount
- A lot



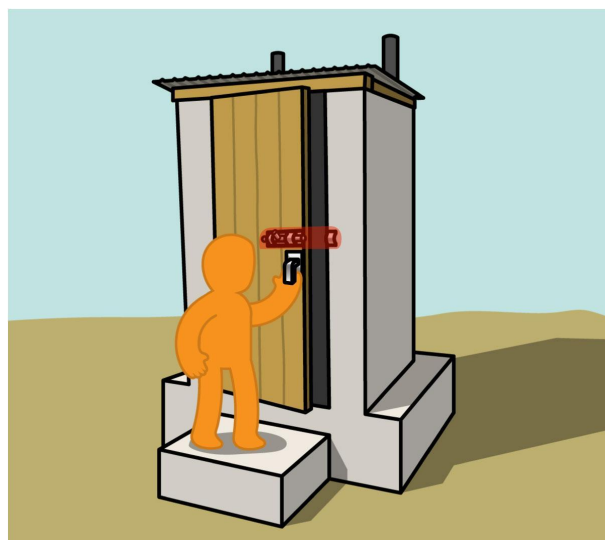
If the door lock was pointed at:

16. "You pointed at the door lock. Why is this a concern to you?"

- It is too high
- I don't like my child to be locked in
- It doesn't feel safe
- It is broken
- Other \_\_\_\_\_

17. "How concerning is this to you?"

- A little
- A moderate amount
- A lot



## Inside the latrine

18. "This is an image of the inside of a latrine. Please point out any concerns you may have when using this with your child."

[Respondent points out up to three things by tapping on the screen]

### Possible Features:

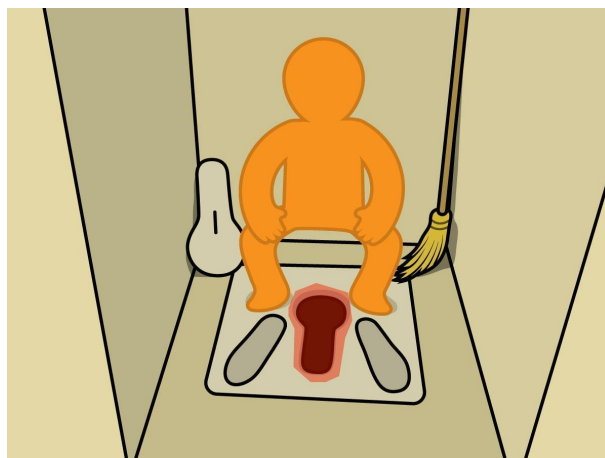
- Latrine hole
- Footrests
- Latrine floor
- Brush
- Person



### If the latrine hole was pointed at:

19. "You pointed at the hole in the latrine. Why is this a concern to you?"

- It is too big
- It is too smelly
- There are flies
- It is scary
- Other \_\_\_\_\_



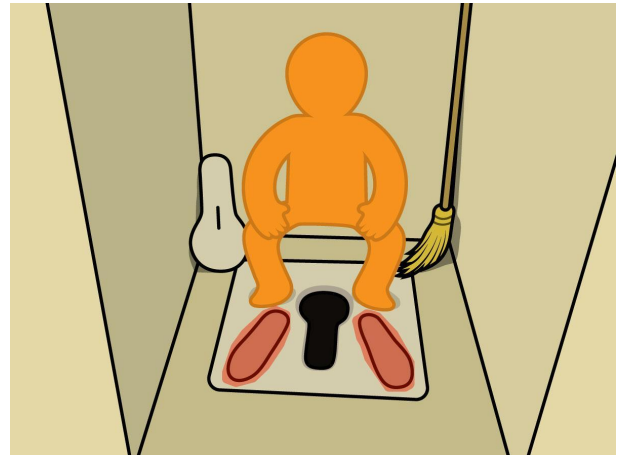
20. "How concerning is this to you?"

- A little
- A moderate amount
- A lot

If the footrests was pointed at:

21. "You pointed at the footrests in the latrine. Why is this a concern to you?"

- It is too big
- It is not comfortable
- It is slippery
- It is dirty
- Other \_\_\_\_\_



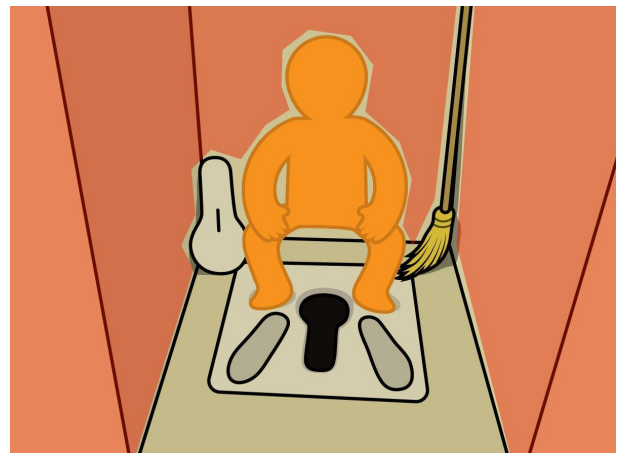
22. "How concerning is this to you?"

- A little
- A moderate amount
- A lot

If the latrine walls was pointed at:

23. "You pointed at the walls inside the latrine. Why is this a concern to you?"

- It is too dark
- People can see inside
- I don't feel safe
- The space inside is too small
- Other \_\_\_\_\_



24. "How concerning is this to you?"

- A little
- A moderate amount
- A lot

If the latrine floor was pointed at:

25. "You pointed at the floor inside the latrine. Why is this a concern to you?"

- It is dirty
- There are flies
- It is broken
- I feel unsafe
- I can't see my child
- Other \_\_\_\_\_



26. "How concerning is this to you?"

- A little
- A moderate amount
- A lot

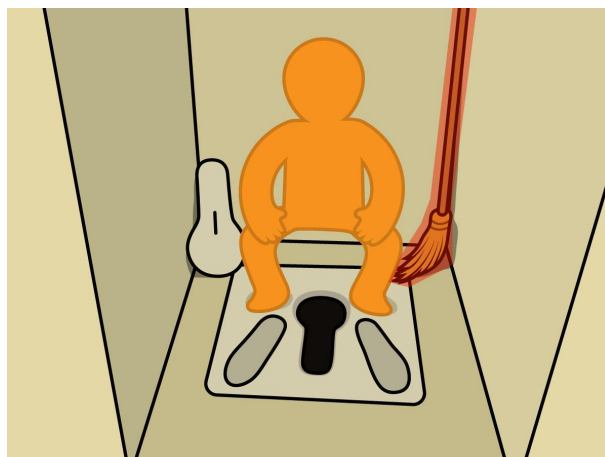
If the brush was pointed at:

27. "You pointed at the brush inside the latrine. Why is this a concern to you?"

- The latrine is not clean
- There is no way to clean the latrine
- Other \_\_\_\_\_

28. "How concerning is this to you?"

- A little
- A moderate amount
- A lot





**If the person was pointed at:**

29. "You pointed at the person inside the latrine.  
Why is this a concern to you?"

- I can't clean my child
- It is not comfortable for my child to squat
- Other \_\_\_\_\_

30. "How concerning is this to you?"

- A little
- A moderate amount
- A lot



**Handwashing facilities**

31. "This is an image of the handwashing facilities. Please point out any concerns you may have when using this with your child."

[Respondent points out up to three things by tapping on the screen]

**Possible Features:**

- Bucket and tap
- Soap
- Anal cleanser
- Floor



If the **bucket and tap** was pointed at:

32. "You pointed at the bucket and tap. Why is this a concern to you?"

- The tap is not working
- There is no water
- It is dirty
- It is broken
- It is too high
- Other \_\_\_\_\_

33. "How concerning is this to you?"

- A little
- A moderate amount
- A lot



If the **soap** was pointed at:

34. "You pointed at the soap. Why is this a concern to you?"

- There is no soap available
- I don't like the soap
- I don't use soap
- I can't reach the soap
- Other \_\_\_\_\_

35. "How concerning is this to you?"

- A little
- A moderate amount
- A lot



If the anal cleanser was pointed at:

36. "You pointed at anal cleanser. Why is this a concern to you?"

- It is not available
- It is difficult to use
- It is broken
- There is no water available
- It is dirty
- Other \_\_\_\_\_

37. "How concerning is this to you?"

- A little
- A moderate amount
- A lot



If the floor was pointed at:

38. "You pointed at the floor. Why is this a concern to you?"

- There is a lot of water on the ground
- It is muddy
- It is dirty
- It is smelly
- Other \_\_\_\_\_

39. "How concerning is this to you?"

- A little
- A moderate amount
- A lot



## Introduce Part 3

- "Thank you for your answers so far. I only have two more questions before I talk to your child/children."

40. "Would you like to talk to us about the sanitation facilities again in the future?"

Yes

No

41. If the respondent is willing to be contacted again: "Thank you for being willing to take part again. So that we can find you again, what is your current address?"

Address \_\_\_\_\_

42. "How confident are you that Save the Children will act on your feedback?"

Extremely confident

Very confident

Moderately confident

Slightly confident

Not confident at all

## End carer survey

- "Thank you for taking part."

- "Now I will speak to your children - one at a time."

- End Carer Survey and start Child Survey



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